

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:254
ANSWERED ON:25.02.2000
WEBSITE OF CBEC .
UMMAREDDY VENKATESWARLU

Will the Minister of FINANCE be pleased to state:

:

- (a) whether the Central Board of Excise & Customs (CBEC) has launched a Website to invite complaints from clients dealing with Customs ;
- (b) If so, the extent to which this Website been useful ; (
- (c) whether there is no confidentiality involved ; and
- (d) if so, the purpose of CBEC in floating such a website ?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE
(SHRI V. DHANANJAYA KUMAR)

(a) to (d) Yes, Sir. Central Board of Excise & Customs has launched a computerised Vigilance Alert System to deal with complaints against the officers & staff of the Department from the public. It is in the early stages of implementation. Steps have been taken to ensure confidentiality in the system.